Conditional Call Forwarding Setup Guide

Keep your current number and forward unanswered calls to another number.

1. Before you start

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Check your signal	**Check CCF support**	**Check the forwarding number**
Make sure you have mobile signal before you start.	Confirm that your network supports Conditional Call Forwarding.	This is the number that will receive your forwarded calls.

2. Network requirements

EE	O2	Vodafone	Three
• Pay Monthly: Supported • Business: Supported • PAYG / Pay As You Go: Not supported	• Pay Monthly: Supported • Business: Supported • PAYG / Pay As You Go: Not supported	• Pay Monthly: Supported • Business: Supported • PAYG / Pay As You Go: Not supported	• Pay Monthly: Supported • Business: Supported • PAYG / Pay As You Go: **PAYG varies**

How to use the codes: Find your network below and dial the matching code. Replace **+44xxxxxxxxxx** with the number provided to you.

3. Provider setup codes

CONDITION	EE	O2	Vodafone	Three
When you don't answer Forwards calls when you don't answer within the time you set. Replace **30** with your preferred ring time in seconds.	`**61*+44xxxxxxxxxx**11*30#`	`**61*+44xxxxxxxxxx**11*30#`	`**61*+44xxxxxxxxxx**10*30#`	`**61*+44xxxxxxxxxx**11*30#`
When you're on another call Forwards calls when your line is busy.	`**67*+44xxxxxxxxxx#`	`**67*+44xxxxxxxxxx#`	`**67*+44xxxxxxxxxx#`	`**67*+44xxxxxxxxxx#`
When your phone is unavailable Forwards calls when your phone is switched off or out of signal.	`**62*+44xxxxxxxxxx#`	`**62*+44xxxxxxxxxx#`	`**62*+44xxxxxxxxxx#`	`**62*+44xxxxxxxxxx#`

Recommended: Use **10 seconds** for “When you don't answer.” This gives you enough time to answer while still forwarding missed calls promptly.

Three: Custom ring times may not be supported. If needed, contact Three on 333 for assistance.

Ring time: The timeout value (for example, 30) is in seconds. Common values are 5, 10, 15, 20, 25 or 30. Not all networks accept every value.

4. Cancel call forwarding

All networks	`##002#`

To cancel all call-forwarding conditions, dial **##002#** and press call. This disables all conditional call forwarding.

If you have any problems: Contact your network provider for assistance.